Your bill is now presented in two easy to read sections. The left section provides your account and historic information. The right section summarizes your current bill.

CITY OF LONG BEACH

UTILITY CUSTOMER SERVICE
333 WEST OCEAN BOULEVARD
LONG BEACH, CA 90802-4664

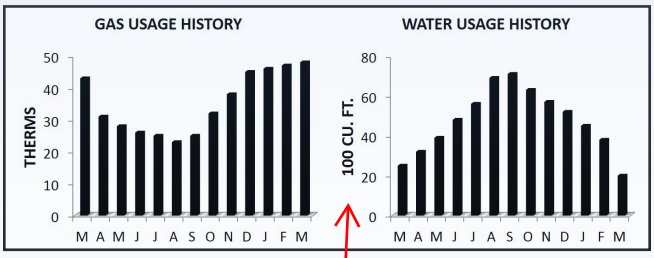
CUSTOMER SERVICE: (562) 570-5700
WWW.LONGBEACH.GOV/UTILITYBILLING

ACCOUNT INFORMATION

ACCOUNT NUMBER:	**031344603**
ACCOUNT NAME:	JOHN DOE
SERVICE ADDRESS:	1234 ABBA ZABBA ROAD
BILLING DATE:	04/04/12

Clearly presented account information detail.

HISTORICAL USAGE



New graphic display of consumption over the past 12 months.

SPECIAL MESSAGE

WINTER SAVER - LOWER YOUR THERMOSTAT SETTING A FEW DEGREES AND SAVE ON HEATING COSTS UP TO 3 PERCENT PER DEGREE.

DIGALERT - BEFORE YOU DO ANY DIGGING ON YOUR PROPERTY, CALL DIGALERT AT 811 TO HAVE YOUR UNDERGROUND GAS LINE LOCATED ON YOUR PROPERTY TO AVOID STRIKING A PIPELINE. THIS SERVICE IS FREE.

ELECTION - DISTRICT 4 MUNICIPAL ELECTION ON JUNE 5, 2012. FOR ADDITIONAL INFO, VISIT WWW.LONGBEACH.GOV/ELECTIONS. FOR A MAIL BALLOT, EMAIL VOTE_BY_MAIL@LONGBEACH.GOV.

New message display will inform you of important utility billing, public safety and City of Long Beach civic information.

REGULAR BILL

Concise summary of current Gas, Water, Sewer and Refuse billing information.

GAS $41.43

SERVICE PERIOD: 02/28/12 TO 03/30/12
METER READ: 633 – 638

	THERMS	RATE	TOTAL
GAS SERVICE CHARGE	(32 DAYS)	0.1644	5.26
TIER I USAGE	48	0.3348	16.07
TIER II USAGE	0	0.3872	0.00
COST OF GAS	48	0.4186	20.10

WATER / SEWER $116.61

SERVICE PERIOD: 02/28/12 TO 03/30/12
METER READ: 1106 - 1133

	100 CU. FT	RATE	TOTAL
WATER SERVICE CHARGE	(32 DAYS)	0.4180	13.38
TIER I USAGE	3	2.1960	6.59
TIER II USAGE	7	2.4390	17.07
TIER III USAGE	17	3.6590	62.20
SEWER SERVICE CHARGE	(32 DAYS)	0.2500	8.00
SEWER USAGE	27	0.3470	9.37

REFUSE $75.09

SERVICE PERIOD: 02/28/12 TO 03/30/12

REFUSE SERVICE CHARGE	(32 DAYS)	0.6453	20.65
REFUSE BIN RENTAL			25.00
REFUSE ROLL OUT FEE			29.44

New easy to read summary of account activity.

ACCOUNT ACTIVITY

PREVIOUS BILL	$60.05
PAYMENT RECEIVED ON 03/15/12	$-60.05
BALANCE FORWARD	$0.00
NEW CHARGES (GAS, WATER, SEWER, REFUSE)	$233.13
UTILITY USERS TAX = 5% (GAS & WATER)	$7.03
SERVICE ESTABLISHMENT	$35.00
DEPOSITS	$70.00
APPOINTMENT RESCHEDULING FEE	$20.00
CURRENT CHARGES	$365.16

TOTAL AMOUNT DUE	**$365.16**
DUE DATE	**04/27/12**

LATE CHARGE IF RECEIVED AFTER 04/27/12	*$21.91*
AMOUNT DUE WITH LATE CHARGE	*$387.07*

RETURN BOTTOM PORTION WITH YOUR PAYMENT

REGULAR BILL

ACCOUNT NUMBER:	031344603
SERVICE ADDRESS:	1234 ABBA ZABBA ROAD

DUE DATE	AMOUNT DUE
04/27/12	$365.16
	AMOUNT ENCLOSED
ENTER AMOUNT ONLY IF DIFFERENT	**$**

New easy tear off bill remit portion to include when sending your payment.

00107093608807 00000070007

CLB0521T
4000000128 128/1

JOHN DOE
1234 ABBA ZABBA ROAD
LONG BEACH, CA 90800

☐ Change of address or phone number (print corrections on reverse side)